

Questionary



AVAILABLE & COST-EFFECTIVE

WWW.ATLASGMBH.COM

Your opinion is important to us!

1. Name and address of your company:

Are you a dealer or end customer?

Which line of business are you working?

2. How long do you already buy our products?

3. How satisfied are you with our products?

very satisfied satisfied qualified dissatisfied very dissatisfied

4. Would you buy our products once more?

yes no

5. Would you recommend our products?

yes no

6. How satisfied are you with the handling of our products?

very satisfied satisfied qualified dissatisfied very dissatisfied

7. Are our products easy to operate?

easy normal difficult

8. Are our operating instructions easy to understand for you?

yes no

9. Are you satisfied with the information in our prospects?

very satisfied satisfied qualified dissatisfied very dissatisfied

10. How satisfied are you with our company in the following points:

-Quality:

very satisfied satisfied qualified dissatisfied very dissatisfied

-Price- performance ratio:

very satisfied satisfied qualified dissatisfied very dissatisfied

-Delivery times:

very satisfied satisfied qualified dissatisfied very dissatisfied

-Documentation :(e.g.invoice)

very satisfied satisfied qualified dissatisfied very dissatisfied

-Order processing:

very satisfied satisfied qualified dissatisfied very dissatisfied

-Service:

very satisfied satisfied qualified dissatisfied very dissatisfied

11. Do you receive good and fast help at problems?

yes always mostly qualified rarely never

12. For further comments, wishes, references:

Please return: ATLAS Maschinen GmbH, Stedinger Straße 324, D-27751 Delmenhorst
You are welcome to fill out this questionnaire also on our web site:
www.atlasgmbh.com

Many thanks for the honest reply to the questions which we
have asked you.

We wish you a nice day and hope for further good cooperation!

For further questions or comments: gerhard.frerichs@atlasgmbh.com